

109 George Ann Drive  
Middlesboro, Kentucky  
October 23, 2011

Public Service Commission  
211 Sower Blvd.  
Box 615  
Frankfort, Kentucky

RECEIVED

OCT 28 2011

PUBLIC SERVICE  
COMMISSION

Dear Sir or Madam:  
I am a customer of the Kentucky  
Utilities Company. I oppose the proposed  
1.5 percent rate increase in 2012 with  
a maximum increase of 12.2 percent  
in 2016 per 1000 KW hours per month  
and any other environmental surcharge  
that is being requested. Thank you  
for your help. I am a widow and this would  
cause a hardship.

Yours truly,  
Elizabeth Hensley